

THE MORTGAGE TRADING EXCHANGE USER REGISTRATION PRIVACY POLICY

This site is operated by The Mortgage Trading Exchange Limited (registered number 03340621), whose registered office is 6 The Courtyard, Buntsford Gate, Buntsford Drive, Bromsgrove, Worcestershire, B60 3DJ ("MTE Ltd"). It is available solely for use by financial advisers and intermediaries who wish to register to use the Mortgage Trading Exchange and/or to login to participating lender web sites. We may suspend access to the site at any time.

Your use of this Web Site indicates to us that you have read and accept our privacy practices, as outlined in this Privacy Statement. If you have any questions or concerns regarding this Privacy Statement, please contact:

data.protection@mortgagetradingexchange.co.uk.

WHAT INFORMATION ABOUT YOU DO WE COLLECT?

When you visit our Web Site, you may provide us with two types of information:

- (1) personally identifiable information that you knowingly choose to disclose, which is collected on an individual basis during registration for the Service,
- (2) certain technical information relating to the device from which you access this Web Site.

Personally Identifiable Information You Choose to Provide.

We will ask for certain personal information from you during registration for the Service for the purpose of registering you to use the Mortgage Trading Exchange and/or to login to participating lender web sites.

Non-Personally Identifiable Information We Collect.

Cookies. We don't explicitly use cookies, but they are used by the ASP.Net environment (all ASP.Net applications use cookies in this way). These cookies are only valid during a particular session. We do not use cookies to save any information from one sourcing session to the next.

Web server logs: We will utilise standard technology called Web server logs to collect information about how the Web Site is used. Information gathered through Web server logs may include the date and time of visits, the pages viewed, time spent at our Web Site, the Web sites visited just before and just after our Web Site and the IP address of the device being used. This information is analysed by us on an aggregate basis to give information on how the web site is used, we do not use this information to track individual behaviour. We delete web server logs after a period of three months. We keep the weblog analysis for a longer period, but this analysis will not contain information that identifies you as an individual.

Technical Information We Collect.

We collect certain information regarding the device from which you access the Web Site. This includes details of the operating system, browser, and screen resolution.

HOW DO WE USE THE INFORMATION?

We use your personally identifiable information to provide you with the Service that you have requested, and, in some cases, to contact you about our software and services.

If you have given the appropriate permission we may

- periodically send you promotional e-mails about new products, special offers or other information which we think you may find interesting using the e-mail address which you have provided;
- pass your contact details to third parties, selected by The Mortgage Trading Exchange, so they may send you information on products services which we think you will find interesting.

We use non-identifying information collected on our Web Site in the aggregate to better understand your use of the Web Site and to enhance your experience. For example, we may use the information to improve the design and content of our Web Site or to help support your use of the Service.

We may also provide this information in aggregated form to third parties but not in a manner that would allow identification of your individual usage.

We may provide access to your personally identifiable information when legally required to do so by law

This web site is operated wholly within the United Kingdom and no personal data collected by this web site will be exported outside the United Kingdom.

HOW LONG DO WE KEEP THE INFORMATION?

We will keep your registration whilst you are still transacting on the Mortgage Trading Exchange and/or logging in to the participating lender web sites. If your account has not been used in any context for 12 months then it will be suspended and suspended accounts will be deleted after a further 12 months.

To re-activate a suspended account please contact the MTE Helpdesk on 020 8665 3290 or at customerservices@mortgage tradingexchange.co.uk

HOW DO I MANAGE MY INFORMATION?

You can manage your account by logging on to the MTE User Registration web site at www.mtreregistration.co.uk. This has facilities that, among other things, allow you to

- change your email contact preferences
- view, change and print the data held on you
- export the data held on you to a machine readable file
- delete your registration

DATA SECURITY

We take all reasonable steps to maintain the security of the personally identifiable information that we collect. The service is operated on our behalf by one of our internet service providers from a data centre with industry standard physical and logical access controls. However, no data transmission over the Internet can be guaranteed to be completely secure. Accordingly, we cannot ensure or warrant the security of any information that you transmit to us, so you do so at your own risk.

LINKS

This Web Site may contain links to third party sites as well as to other sites owned and/or operated by The Mortgage Trading Exchange Limited. Please be aware that The Mortgage Trading Exchange Limited is not responsible for the privacy practices of any third party sites. This Privacy Statement applies solely to information collected by this Web Site.

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